

RETURNS FORM

ITEM NOT QUITE RIGHT?

No worries! To obtain a refund simply follow the steps below to ensure we can process this quickly for you. Please note we are unable to exchange items for a different size or style. If you wish to swap the size or style for an online order, you will need to organise a return and then place a new order for the item(s) you require.

STEP ONE

Make sure your returns meets our requirements:

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Returning with **7 days** along with proof of purchase



Item is unused and unworn



All tags attached and packaging intact



Your item is not personalised



Your item was purchased at full price.

Our full Returns Policy can be found here: https://www.tlateamwear.com.au/terms-conditions/

STEP TWO

Send your Return to:

Athletics Online Returns

9 - 15 Vision Street Dandenong South Vic 3175

Please note:

We do not offer a free returns service at this time. We recommend insured registered post as we are not liable for lost return parcels.

STEP THREE

After we have received your item/s, please allow up to 7 business days for your refund to be processed.

Once the return has been approved, the time taken to receive your refund can vary depending on the payment provider.

| NAME | | | |
|--------------|------|-----|-------------|
| ORDER NUMBER | | | |
| ITEM | SIZE | QTY | REASON CODE |
| | | | |
| | | | |
| | | | |
| | | | |

Reason Code:

1 - Too Small

3 - Change of Mind

2 - Too Big

4 - Other

QUESTIONS?

Email merchandise@tlaworldwide.com